

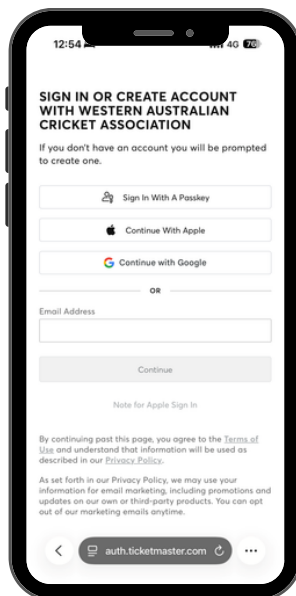
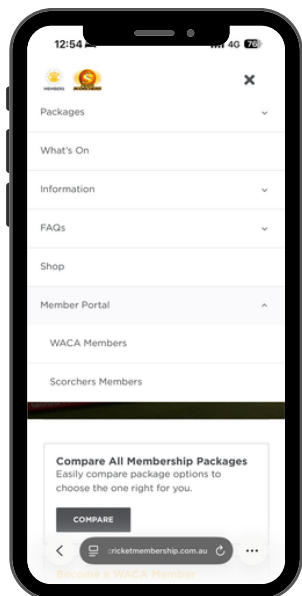
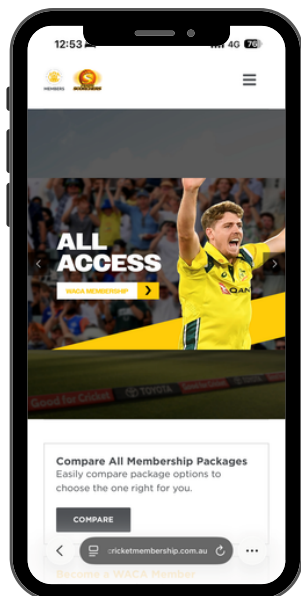


MEMBERS

Transferring Visitor Passes



MEMBERS



Step 1: Visit the WA Cricket Membership Website

Step 2: Open the Menu

Step 3: Sign into Member Portal

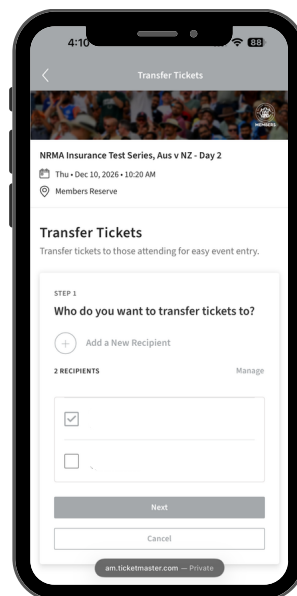
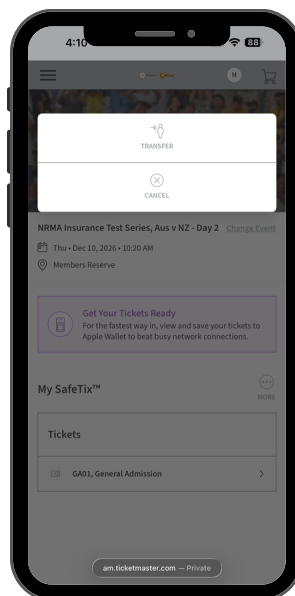
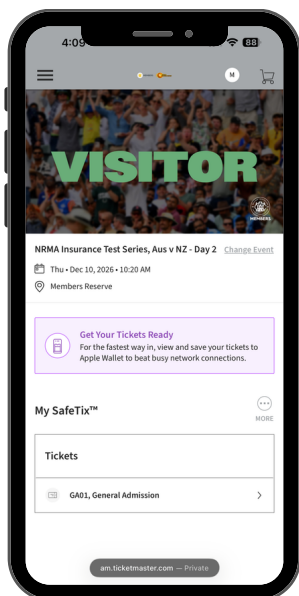
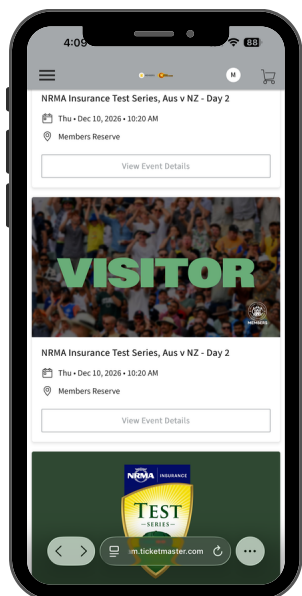
Step 4: Open "My Events"

Open your preferred internet browser on your mobile phone and go to:
www.wacricketmembership.com.au

Click the three horizontal lines (≡) at the top and select Member Portal then 'WACA Members'.

Log in using the email address associated with your WACA Membership account.

Once you have signed in, tap the menu icon and select 'My Events'.



Step 6: Locate Your Visitor Pass

Step 7: View Your Ticket

Step 8: Transfer your Visitor Pass

Step 9: Select Recipient Details

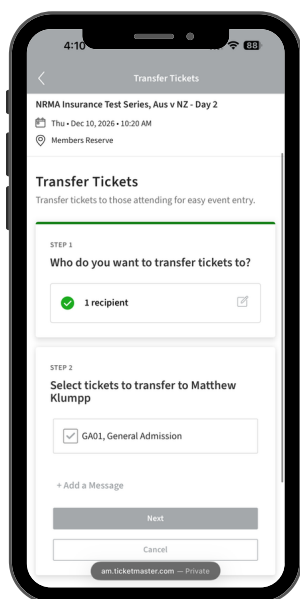
Your Visitor Passes will appear under My Events. Select the Visitor Pass and tap View Event Details.

Select the 'more' button.

Select the 'Transfer' option.

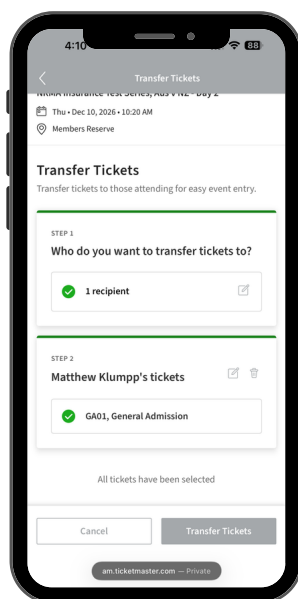
Select who you want to transfer the Visitor Pass to (Ensure their details are correct).

Transferring Visitor Passes



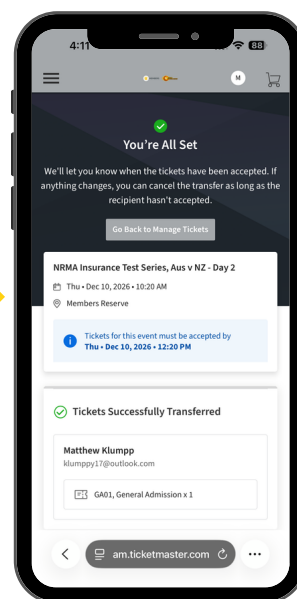
Step 10: Select the ticket to transfer

Select the Visitor Pass to transfer and select 'Next'.



Step 11: Confirm your details

Confirm the receipts details and Visitor Pass you are sending is correct then select 'Transfer Tickets'.



Step 12: Transfer Tickets

Your Visitor Passes have now been sent. The receipt will need to accept and add to their mobile wallet.

Frequently Asked Questions

Can I use a screenshot of my Visitor Pass?

- **No.** Screenshots will not work for entry. Please present your Mobile Visitor Pass.

Can I transfer my Visitor Passes to someone else?

- Yes, you can transfer Visitor Passes via SMS or email.

My Visitor Pass won't load. What should I do?

- Refresh the page
- Close and reopen your browser
- Check your internet connection
- Log into the correct account
- Use a different mobile browser

If the issue persists, contact the Membership team before match day.

What if I have issues accessing my Visitor Passes on match day?

Please visit:

- WACA Ground: Member Services at Gate 1
- Optus Stadium: Member Services at Gate B

Please have your membership details and photo ID available, and allow extra time for assistance if required.