

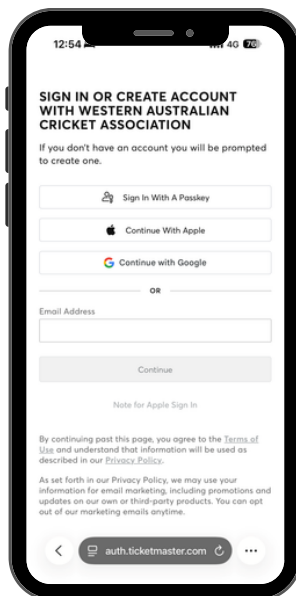
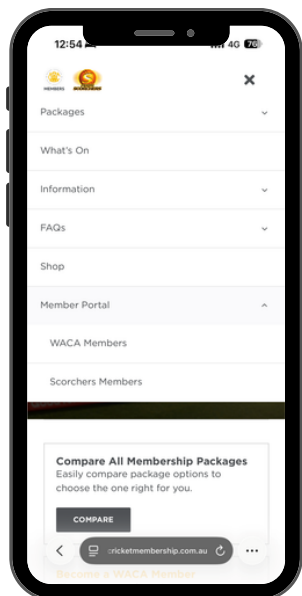
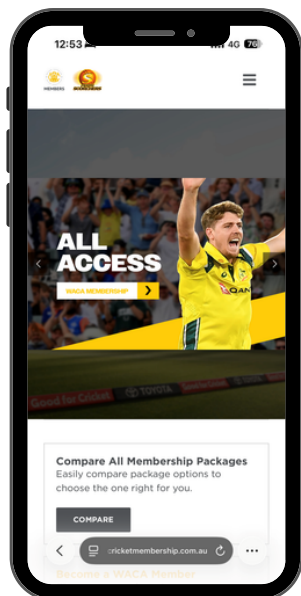


MEMBERS

Mobile Member Ticket Guide



MEMBERS



Step 1: Visit the WA Cricket Membership Website

Open your preferred internet browser on your mobile phone and go to:
www.wacricketmembership.com.au

Step 2: Open the Menu

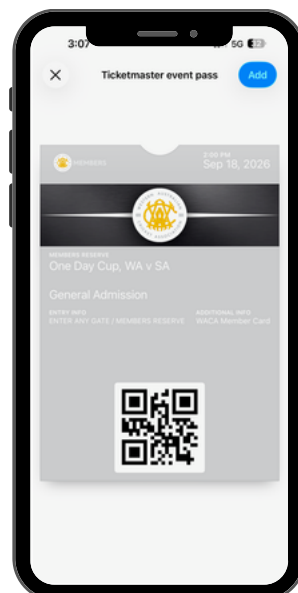
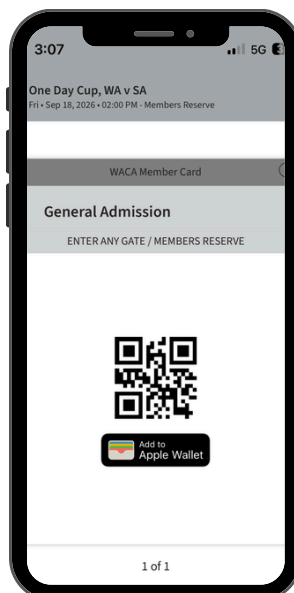
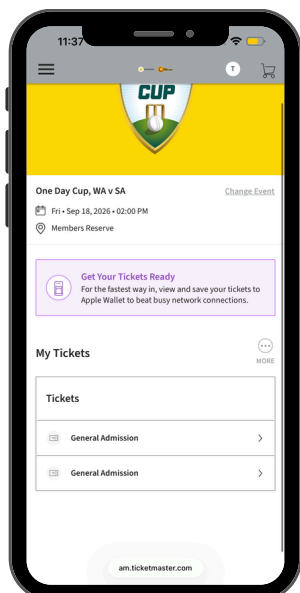
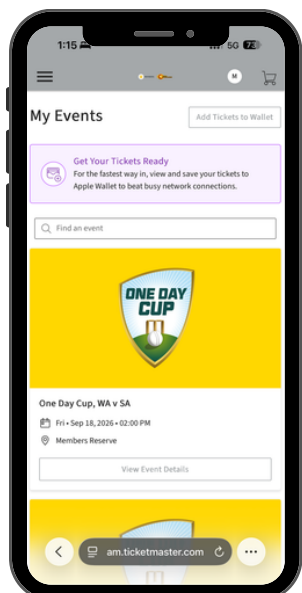
Click the three horizontal lines (≡) at the top and select Member Portal then 'WACA Members'.

Step 3: Access The Member Portal & Sign In

Log in using the email address associated with your WACA Membership account.

Step 4: Open "My Events"

Once you have signed in, tap the menu icon and select 'My Events'.



Step 6: Locate Your Event

Your eligible events will appear under My Events. Select an event and select 'View Event Details'.

Step 7: View Your Ticket

Select the General Admission line to view your ticket(s) and barcode.

Step 8: Add Your Ticket to Your Digital Wallet

Tap Add to Wallet Apple Wallet (iPhone) or Google Wallet (Android).

Step 9: Save Your Digital Member Ticket

Your Digital Member Ticket will now appear. Tap Add to Wallet to save it to Apple Wallet (iPhone) or Google Wallet (Android).

Mobile Member Ticket FAQs

How do I access my Mobile Member Ticket?

- Visit wacricicketmembership.com.au on your mobile device.
- Open the menu and select WACA Members.
- Log in using the email address linked to your membership.
- Select My Events.
- Choose your event and view your ticket.

What email address should I use to log in?

- Use the email address linked to your WACA Membership account. If you're unsure, contact the Membership team.

I can't see any events in "My Events". What should I do? Check that:

- Your membership includes access to the match.
- You're logged in using the correct email address.

If your events still aren't showing, please contact the Membership team.

What if I forgot my password?

- Select 'Forgot Password' on the login screen and follow the prompts.

Can I use a screenshot of my ticket?

- **No.** Screenshots will not work for entry. Please present your Mobile Member Ticket or physical Membership Card.

Can I have multiple tickets on one phone?

- Yes, provided the tickets are assigned to your account and visible in the Member Portal or digital wallet.

Can I transfer my ticket to someone else?

- Ticket transfer availability varies by event and membership entitlement. If available, transfer options will appear in your ticketing account.

My ticket won't load. What should I do?

- Refresh the page
- Close and reopen your browser
- Check your internet connection
- Ensure you are logged into the correct account
- Use a different mobile browser

If the issue persists, contact the Membership team before match day.

What if I have issues accessing my ticket on match day?

Please visit:

- WACA Ground: Member Services at Gate 1
- Optus Stadium: Member Services at Gate B

Please have your membership details and photo ID available, and allow extra time for assistance if required.